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PATENT
Attorney Docket No. FCC-001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: Benjamin et al.
SERIAL NO.: 09/970,455 GROUP NO.: 2167
FILING DATE: October 3, 2001 EXAMINER: Not yet assigned.
TITLE: A SELF-LEARNING METHOD AND APPARATUS FOR RATING
SERVICE PROVIDERS AND PREDICTING FUTURE
PERFORMANCE

CERTIFICATE OF FIRST CLASS MAILING UNDER 37 C.F.R. 1.8

I hereby certify that this correspondence, and any document(s) referred to as enclosed herein, is/are being deposited with the United States Postal Service as first class mail, postage prepaid, in an envelope addressed to the Commissioner for Patents, Washington, DC 20231 on this 9th day of January, 2003.


Olivia J. Mannion

Commissioner for Patents
Washington, D.C. 20231

Sir:

Submitted herewith are: Transmittal Form (1 page); Status Inquiry (2 page); stamped return-addressed envelope; and a return receipt postcard.

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GROUP 3600



TRANSMITTAL FORM

Application Serial Number	09/970,455
Filing Date	October 3, 2001
First Named Inventor	Benjamin
Group Art Unit	2167
Examiner Name	Not yet assigned.
Attorney Docket No.	FCC-001
Patent No.	Not applicable
Issue Date	Not applicable

ENCLOSURES (check all that apply)

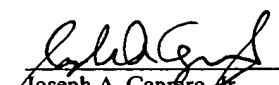
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Check Attached <input type="checkbox"/> Copy of Fee Transmittal Form <input type="checkbox"/> Amendment/Response <input type="checkbox"/> Preliminary <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Letter to Official Draftsperson including Drawings [Total Sheets ____] <input type="checkbox"/> Petition for Extension of Time <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Form PTO-1449 <input type="checkbox"/> Copies of IDS Citations <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Sequence Listing submission <input type="checkbox"/> Paper Copy/CD <input type="checkbox"/> Computer Readable Copy <input type="checkbox"/> Statement verifying identity of above	<input type="checkbox"/> Copy of Notice to File Missing Parts of Application (PTO-1553) <input type="checkbox"/> Formal Drawing(s) <input type="checkbox"/> Request For Continued Examination (RCE) Transmittal <input type="checkbox"/> Power of Attorney (Revocation of Prior Powers) <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Executed Declaration and Power of Attorney for Utility or Design Patent Application <input type="checkbox"/> Small Entity Statement <input type="checkbox"/> CD(s) for large table or computer program <input type="checkbox"/> Amendment After Allowance <input type="checkbox"/> Request for Certificate of Correction <input type="checkbox"/> Certificate of Correction (in duplicate)	<input type="checkbox"/> Notice of Appeal to Board of Patent Appeals and Interferences <input type="checkbox"/> Appeal Brief (in triplicate) <input checked="" type="checkbox"/> Status Inquiry <input checked="" type="checkbox"/> Return Receipt Postcard <input checked="" type="checkbox"/> Certificate of First Class Mailing under 37 C.F.R. 1.8 <input type="checkbox"/> Certificate of Facsimile Transmission under 37 C.F.R. 1.8 <input checked="" type="checkbox"/> Additional Enclosure(s) (please identify below) 1) Stamped Return-Addressed Envelop RECEIVED JAN 17 2003 GROUP 3600
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